

Have you signed up for HRM or planning to do so?

Hospital Report Manager (HRM) is being deployed by OntarioMD as the long-term provincial solution to provide medical record and diagnostic imaging reports from a growing number of hospitals and specialty clinics across Ontario to clinicians' certified electronic medical records (EMRs).

In the South West Local Health Integration Network, HRM will replace the delivery of medical record and diagnostic imaging reports from the London and Region hospitals* (see over) through the regional Southwest Physicians' office Interface to Regional EMR (SPIRE) download solution.

London and Regional hospitals are required to provide lab results to physicians; this will occur either through fax or a separate electronic feed. Different options are available to you depending on your EMR.

The deployment of HRM will have no impact on how you use the cSWO Regional Clinical Viewer, ClinicalConnect™ to view patient data not available through HRM.

To begin receiving London and Region Hospital reports via HRM

Contact the cSWO Change Management & Adoption Delivery Partner (CM&A DP) at cSWO@sw.ccac-ont.ca to begin the process pursuing which option below best suits your situation.

What are the options?

Clinicians who are current SPIRE users OR have SPIRE eligible EMRs

- 1) Activate HRM and have a modified SPIRE feed to receive local hospital lab results only

You will receive reports from all sites that are contributing to HRM from across Ontario, including the London and Region hospitals, which will be integrated in June 2016, and you will receive local lab results only through a modified SPIRE feed.

- 2) Activate HRM and disable SPIRE (current users) OR don't activate SPIRE (eligible users not connected)

You will receive reports from all sites that are contributing to HRM from across Ontario, including the London and Region Hospitals, which will be integrated with HRM in June 2016. Lab information from London and Region Hospitals will continue to be sent via fax, in addition to the other report types being sent via HRM in duplicate.

Community labs and other hospitals' lab results in Ontario laboratories information system (OLIS) are available through ClinicalConnect.

- 3) Activate HRM and disable information feed from London and Region hospitals

You will receive reports from all sites that are contributing to HRM from across Ontario, excluding the London and Region hospitals, as those reports will continue to be sent via fax.

Clinicians who have non-eligible SPIRE EMRs

1) Activate HRM

You will receive reports from all sites that are contributing to HRM from across Ontario, including the London and Region Hospitals, which will be integrated with HRM in June 2016. Lab information from London and Region Hospitals will continue to be sent via fax, in addition to the other report types being sent via HRM in duplicate.

Community lab and other hospitals' lab data in OLIS is available through ClinicalConnect.

2) Activate HRM and disable information feed from London and Region Hospitals

You will receive reports from all sites that are contributing to HRM from across Ontario, excluding the London and Region hospitals, as those reports will continue to be sent via fax.

To discuss your options or answer your questions contact:

To begin receiving London and area HRM Reports, SPIRE, the transition in your practice, or ClinicalConnect:
cSWO CM&A DP at cSWO@sw.ccac-ont.ca

HRM connectivity support: OntarioMD at Toll Free: 1-866-339-1233 | Phone: 416-623-1248 | Email: report.manager@ontariomd.com

* London and Region hospitals includes the following hospitals:

Alexandra Hospital, Ingersoll
Four Counties Health Services, Newbury
Listowel District Hospital
London Health Sciences Centre
Parkwood Institute
Parkwood Institute – Mental Health
St Joseph's Health Care London
St Thomas Elgin General Hospital
South Huron Hospital Association, Exeter
South West Forensic Mental Health Care
Strathroy Middlesex General Hospital
Tillsonburg District Memorial Hospital
Wingham Memorial Hospital
Woodstock Hospital

SPIRE Eligible EMRs

ABELMed EHR
Telus / PS Suite / Med Access
Nightingale-on-Demand
QHR / Accuro® EMR

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