

Seven-day Follow-up After Discharge From Hospital

I4C Indicator PRM-HOSP-001: Seven-day Follow-up After Discharge From Hospital v 1.1

Category: Practice Management/Hospitalization

Purpose:

This indicator is used to measure percentage of patients who have had a 7-day post hospital discharge follow-up.

Source:

Based on HQO 2019/20 Quality Improvement Plans Indicator Technical Specifications.

Base Population:

All patients with an Active demographic status with one or more hospital discharge notifications received in the EMR within the past 12 months.

Indicator Segments:

All Follow-ups within 7 days: Count of patients WITH one or more hospital discharge notifications documented in the past 12 months AND WITH a follow-up visit documented within 7 days after the discharge date for ALL discharge notifications.

1+ Follow-ups more than 7 days: Count of patients WITH one or more hospital discharge notifications documented in the past 12 months AND WITHOUT a follow-up visit documented within 7 days after the discharge date for AT LEAST ONE discharge notification.

A *Hospital discharge notification* is documented as a report received from a hospital where:

- Report class content = 'Medical Record Report' and report class sub-content starts with 'D' or 'DIP' or contains 'Discharge Summary', or;
- Report content containing any of the following text:
 - 'The following patient was discharged from an inpatient unit'
 - 'The following patient was discharged from the Emergency Department'
 - 'Discharge Summary'

A *Follow-up visit* is documented as an appointment with the clinicians identified as MRP or another clinician in the clinic, excluding appointments where status = 'No Show', 'Cancelled', or 'Deleted', or documented elsewhere using EMR functionality identified as best practice workflow. More information will be forthcoming on EMR-specific data capture details.

Suggested Indicator Use:

Practice use of this indicator is to measure the percentage with of patients who have had a 7-day post hospital discharge follow-up for submitting a Quality Improvement Plan.