

*September 2023*

## From the CMO's Desk

### Great Reasons to Attend the Digital Health Conference 2023 Part 2

If my [first five reasons for attending](#) OntarioMD's (OMD) Digital Health Conference on September 28 weren't enough to convince you to attend this amazing conference, I've got five more reasons for you to consider:

6. Learn about new digital health products and services from OMD, our partners, and vendors
7. Meet your local OMD Advisors to help you get more value from your EMR
8. Get tips and advice to improve your workflow when using digital health tools
9. Visit the Vendor Showcase and talk to your EMR vendor and the many other vendors with products and services that can help your practice
10. Network with other clinicians, industry experts, and OntarioMD staff **in person** again!

Read our [conference blog post](#) to learn more about what you can expect! **Find the discount code in this newsletter to get 10% off your conference registration.** View the [Conference Program](#) and [Register Today!](#)



## Tip from a Peer Leader

This month's tip comes from Dr. Anil Maheshwari, a family physician in Cambridge. [Watch the video](#) in which he shows you how to use the Templates feature templates in OSCAR Pro write notes and simplify your workflow.

If you would like more tips or advice from a Peer Leader, please contact [peer.leader.program@ontariomd.com](mailto:peer.leader.program@ontariomd.com).





## HRM Task Force Updates

### Taking Action on Hospital Reports



OMD understands the frustration you may have when it comes to receiving digital hospital reports. OMD will publish the recommendations of the HRM Task Force on our [HRM Experience Improvement Task Force page](#) later in September. If you're coming to the [Digital Health Conference](#), you won't want to miss the [Lessons from HRM: It Takes a Village](#) session with Dr. Rosemarie Lall.



### Did you know?

#### Essentials for Practice Improvement – Cohort 4 Registration Now Open!

Need advice on your quality improvement (QI) skills or your CPSO QI/QA practice improvement plan? There's a course for that! Enroll in Cohort 4 of the University of Ottawa's Faculty of Medicine Essentials of Practice Improvement course. The course offers 3 virtual sessions that are each 3 hours long for 9 Mainpro+ credits. The sessions include didactic and interactive learning, breakout sessions with trained QI coaches, practice enhancement facilitation by OntarioMD and other QI support between sessions to assist you to apply the knowledge you will gain. [Get more information](#) and [sign up!](#)

#### Say goodbye to fax overload, HRM subscribers



Starting this fall, Eastern Ontario clinicians will no longer receive duplicate faxed copies of documents sent through Health Report Manager (HRM) by Atlas Alliance hospitals – reducing your admin workload and making your day-to-day a little bit easier.

As part of this change, Diagnostic Imaging documents from The Ottawa Hospital, University of Ottawa Heart Institute, and Hawkesbury & District General Hospital will be added to the HRM report distribution. [Read more](#)

#### OMDEducates.com: OMD's Knowledge Repository for Clinicians

When it comes to clinician education, OMD has worked with 20,000 clinicians to teach and mentor them to use technology to fit the way they practice. We've provided so many tips, webinars, videos and tools over the years, that we collected the most popular and useful resources in our new (and growing) [OMDEducates.com](#) site. Go to this site and bookmark it if you're looking for:

- **Advice from the OMD Advisory Service:** Learn how OMD Advisors can help you with your EMR and other digital health tools.
- **Support for Technology:** Ask a question or sign up to receive drug information, hospital reports, lab results through your EMR.
- **Tools & Resources:** e.g., EMR tools, 'how to' videos, EMR Communities of Practice, and more

- **Training & Education:** e.g., Get Peer Leader advice, find out about upcoming educational events, watch recordings of past webinars, etc.

If you have a suggestion for a tool, training or resource you and your peers could use, [tell us](#) and you could see it on [OMDEducates.com](http://OMDEducates.com).

### **REMINDER: New Privacy & Security Training for the Health Care Sector!**

Don't be vulnerable to hackers! [Take the new Privacy & Security Training Module for the Health Care Sector](#) available 24/7 in English and French! The new module includes original cybersecurity content and scenarios informed by real-world clinician experiences **in any health care setting**. Complete the module annually to fulfill your annual training requirements, keep up with leading practices, and be prepared for the latest cyberthreats.



This training is certified by the College of Family Physicians of Canada's Ontario Chapter (2 Mainpro+ credits) and the Royal College Maintenance of Certification Program as a Section 2: Personal Learning Project for specialists (2 credits). Everyone who takes the training gets a printable certificate.

### **REMINDER: Virtual Care Referral Templates and EMR Stamps Now Available**

The OMA, in partnership with OMD, has developed user friendly referral templates and [EMR stamps](#) with instructions for use in the Accuro® and TELUS PSS EMRs. Updated [referral letter templates](#) are available in Microsoft Word on the OMA website (login required).

In accordance with the [CPSO Virtual Care Policy](#), physicians are reminded that they must use professional judgement to determine whether virtual care is appropriate each time its use is contemplated.



### **Check Out OntarioMD's YouTube Channel**

Subscribe to OntarioMD's YouTube channel for valuable tips and insights on how to leverage digital health to spend more time with patients and less time on paper and EMRs. OMD Peer Leaders and other expert technology users help you stay ahead of the curve and unlock the potential of technology. [Subscribe today!](#)



### **Leverage Our Expertise to Meet Your OHT's Digital Health Needs**

OMD is involved with Ontario Health Teams (OHTs) in every area of Ontario. We understand each region's unique needs. We can help your OHT with:

- Training and education
- Clinician adoption of digital health tools
- Funding proposals to implement new digital health tools.
- Improvement projects and population health management

We're pleased to be attending **Eastern York Region and North Durham's** Town Hall on Sept. 26!

Contact us at [support@ontariomd.com](mailto:support@ontariomd.com) to assist you to achieve your OHT's goals.

## Need Help with Your EMR?

If you need help with your EMR, or any digital health tool, OMD Advisors are here to assist you! **We can help you customize your EMR to improve your clinic's efficiency.**

We are experts in all OMD-certified EMRs! Through our **EMR Lab**, we can access most of them to develop tools and suggest helpful workflow improvements. We also offer **EMR Communities of Practice (CoPs)** that bring users and vendors together to leverage their collective wisdom to improve the use of EMRs and digital health tools. [Find out more about OMD EMR Communities of Practice](#) and [join the CoP for your EMR!](#)



We can connect your EMR to [drug information](#), [eConsult](#), [eForms](#), [hospital reports](#), and [lab results](#). Our [OMD Advisory Service](#) can also help you with your improvement projects. Contact [support@ontariomd.com](mailto:support@ontariomd.com) and help will soon be on the way!

## Important Reminders



### **Moving? OMD Needs to Know Where You Are!**

#### **All EMR Users**

Please notify OMD at [support@ontariomd.com](mailto:support@ontariomd.com) when moving offices or joining a different clinic. We need accurate data so we can update our records to make sure you receive important information.

#### **HRM Users**

If you're moving and your IP address is changing, switching Internet providers, changing your Internet plan, or switching EMRs, OMD needs to know! We need to update our records to make sure your EMR continues to receive patient reports through HRM. Please notify OMD at [support@ontariomd.com](mailto:support@ontariomd.com) a **minimum of 7 business days** in advance of the change with a complete change request and a valid IP address to ensure you don't experience any service interruptions.

**Get 10% off your registration to the Digital Health Conference: Use code ETIPS10. [Register today!](#)**