LHINs Q2 Report
July - September 2016

Presented: November 2016

Contents

1. Introduction

The purpose of this report is to provide OntarioMD's partners and stakeholders with a quarterly update on the provincial view of community-based family physicians' and community specialists' adoption and optimized use of certified electronic medical records (EMRs) and other services integrated with certified EMRs. This report does not include information about EMR adoption by nurse practitioners or other health care service providers.

EMR adoption by community-based physicians and specialists has been one of the most successful digital health initiatives in Ontario to date. By helping physicians become more proficient EMR users, OntarioMD helps realize the full potential of EMRs to enhance patient care and enables even more widespread health system benefits.

EMRs are an important foundation for realizing the provincial vision for a comprehensive electronic health record (EHR) for all Ontarians.

Who We Are

Our Vision:
Realizing the power of electronic medical records for a healthier Ontario

Our Mission:
Helping physician practices advance electronic medical records, products and services so that collectively we enhance the delivery of patient care

Our Values:
OntarioMD's culture is anchored in a clear set of values, including: Innovation, Collaboration, Focus and Accountability.

Across Ontario, we strive to make a meaningful impact to support physician practices and the patients in their care.

What We Do

- Connect physician practices in Ontario to access provincial applications such as OntarioMD's Hospital Report Manager (HRM), eNotifications, eConsult and the Ontario Laboratories Information System (OLIS) to inform clinical decisions

- Provide physicians with advice, guidance and EMR practice enhancement support to optimize their EMR use through experienced Practice Advisors located across Ontario, the Peer Leader Program and the EMR Practice Enhancement Program (EPEP)

- Deliver a trusted EMR certification and vendor management program that assesses, monitors and manages EMR vendors and their products for compliance with the Ontario EMR Specifications—so family physicians don't have to

2. OntarioMD Products and Services

OntarioMD products and services are provincial digital health assets aligned to provincial priorities such as the *Patients First Action Plan*. Enabling the flow of patient information directly to OntarioMD-certified EMRs supports the four pillars of the *Patients First* strategy:

- **Improve access** – providing faster access to the right care.
- **Connect services** – delivering better coordinated and integrated care in the community, closer to home.
- **Support people and patients** – providing the education, information and transparency they need to make the right decisions about their health.
- **Protect our universal public health care system** – making evidence-based decisions on value and quality, to sustain the system for generations to come.

OntarioMD receives funding from the Ministry of Health and Long-Term Care with a mandate to support connectivity and interoperability of EMRs with the digital health delivery system more broadly.

OntarioMD developed Hospital Report Manager (HRM), a digital health solution to enable physicians and their practices using an OntarioMD-certified EMR to securely receive patient reports electronically from hospitals and other health care facilities. HRM allows physicians to receive narrative medical record and diagnostic imaging reports electronically – eliminating paper reports.

Thousands of physicians in 13 Ontario Local Health Integration Networks (LHINs) are now using OntarioMD's award-winning HRM to follow up with their patients and continue appropriate treatment. OntarioMD will continue to lead the expansion of HRM across the province and will work collaboratively with eHealth Ontario, LHINs and any new partners towards a successful implementation.

Ontario Telemedicine Network (OTN) telehomecare reports are the latest addition to HRM. Access to telehomecare reports keep clinicians up-to-date on their telehomecare patients.

HRM 2016 Survey Results

The HRM annual user survey was launched in January 2016. 617 HRM users responded to the survey. This allows for 99% confidence and a 5% margin of error.

89% agree that the timeliness of receiving reports into their EMR **has improved with HRM**

HRM **saves** an average of **33 minutes** per physician per day on the processing of paper reports (Individual experiences may vary.)

75% report that **eNotifications** allow for follow-up with patients **sooner** after their hospital visits

78% agree that HRM functionality is **easy to use**

eNOTIFICATIONS

Sent through HRM, eNotifications alert physicians and their practices when a patient has been discharged from the Emergency Department or admitted or discharged from an in-patient unit in real time. Better communications and care coordination between a hospital and family physician, especially about the hospital visits of complex care patients, enables faster and safer follow-up treatment and supports MOHLTC Health Links.

eNotifications has been recognized by Accreditation Canada as a Leading Practice and was selected as a finalist for the 2016 Information Technology Association of Canada (ITAC) Ingenious Award.

OntarioMD will continue to lead the expansion of eNotifications to primary care across the province and will work collaboratively with the Ontario Association of Community Care Access Centres (OACCAC), Community Care Access Centres (CCACs) and LHINs towards enabling hospitals to send eNotifications.

EMR CERTIFICATION PROGRAM

OntarioMD manages the evolution of certified EMRs in Ontario through the EMR Certification Program. Certified EMRs are a pre-requisite for EMR access to provincial digital health applications such as HRM and OLIS.

The EMR Certification Program is the most comprehensive program of its kind in Canada and includes EMR Specification Management, EMR Certification and Compliance Management and EMR Vendor Relationship Management. The program is designed to translate health system priorities into EMRs and meet the needs of Ontario physicians:

- Confidence that EMRs meet physician needs
- Assurance that OntarioMD is monitoring vendor/EMR compliance against EMR Specifications
- Support for issue escalation/resolution
- Interoperability (connecting HRM, OLIS to the EMR)
- Data quality, data migration, data portability (dashboard, primary care data sharing)
- Privacy and security management requirements and obligations

OntarioMD works proactively with physicians, EMR vendors and other provincial stakeholders to continuously evolve and enhance EMR products and services

For more information on certified EMR market share in Ontario, please visit Vendor Market Share.

EMR PRACTICE
ENHANCEMENT PROGRAM

The EMR Practice Enhancement Program (EPEP) is a provincial service designed to help physicians enhance their EMR skills and efficiency. No matter the current level of EMR skill, EPEP offers a current analysis of EMR use, practice workflow and data quality to help physicians move beyond data capture and use information to improve patient care and practice efficiency.

EPEP provides hands-on support from Practice Advisors and Peer Leaders, who are expert EMR users, to create an enhancement plan that reflects unique practice priorities, leading to improved workflow, efficiency and patient care.

EPEP is based on OntarioMD's EMR Maturity Model, an evidence-based framework for measuring, understanding and enhancing EMR use.
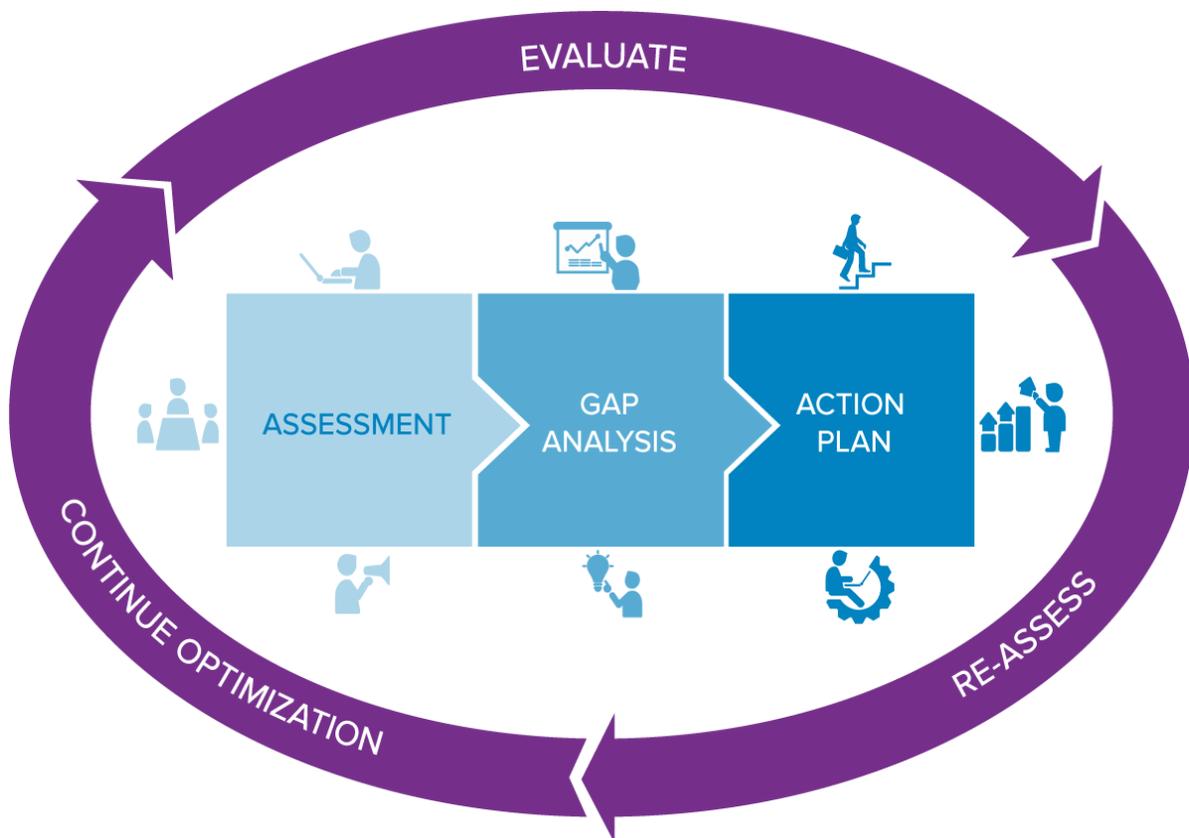
PEER LEADER PROGRAM

OntarioMD's Peer Leader Program is a network of over 60 physicians, nurses and clinic managers across the provinces, who are expert users of OntarioMD-certified EMRs. They support physician practices to realize more clinical value from their EMRs. The Peer Leader Program has been primarily funded by Canada Health Infoway.

Peer Leaders provide consulting services to physician practices that can lead to more efficient EMR use and workflow, optimization of existing EMR functions and access to additional ones, improved clinical decision support, and much more. They also provide guidance to OntarioMD on physician practice perspectives and priorities with regards to the development of innovation and enhancements to current OntarioMD programs.
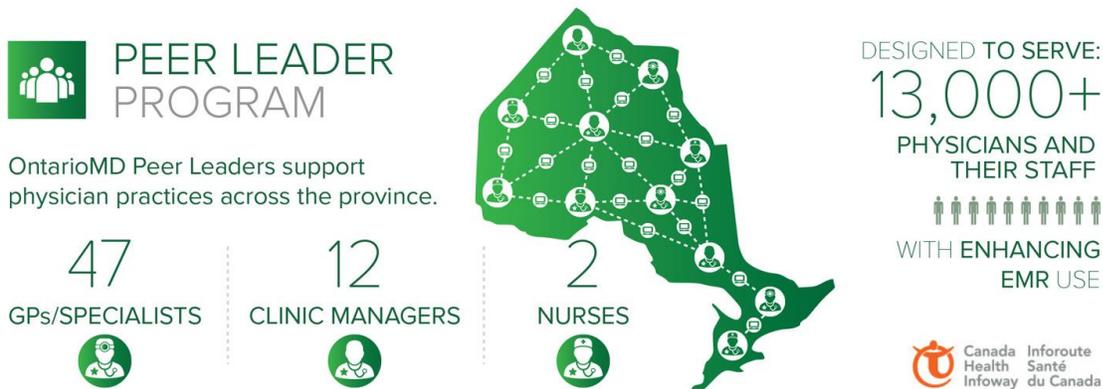
ONTARIO LABORATORIES INFORMATION SYSTEM

OLIS Deployment

OntarioMD is leading the deployment of OLIS to physician practices on behalf of eHealth Ontario. OLIS is a system that connects hospitals, community laboratories, public health laboratories and practitioners to facilitate the secure electronic exchange of laboratory test orders and results. Clinicians using an OntarioMD-certified EMR can access the latest lab results for their patients or perform patient queries.

3. Proof of Concepts 2016-17

eConsult enables requesting clinicians (family physicians and nurse practitioners) to engage in a secure, electronic dialogue with specialists to manage patient care without the need for a face-to-face visit. eConsults may avoid the need to refer a patient to a specialist for diagnosis and treatment.

OntarioMD has partnered with the Ministry of Health and Long-Term Care (MOHLTC), the Ontario Telemedicine Network (OTN) and the Champlain BASE eConsult service to implement a phased provincial eConsult initiative. The Provincial eConsult initiative is currently in pilot phase and continues to recruit a limited number of family physicians in all LHINs. The number of specialists who can participate is unlimited.

Physicians Registered on Provincial eConsult by LHIN
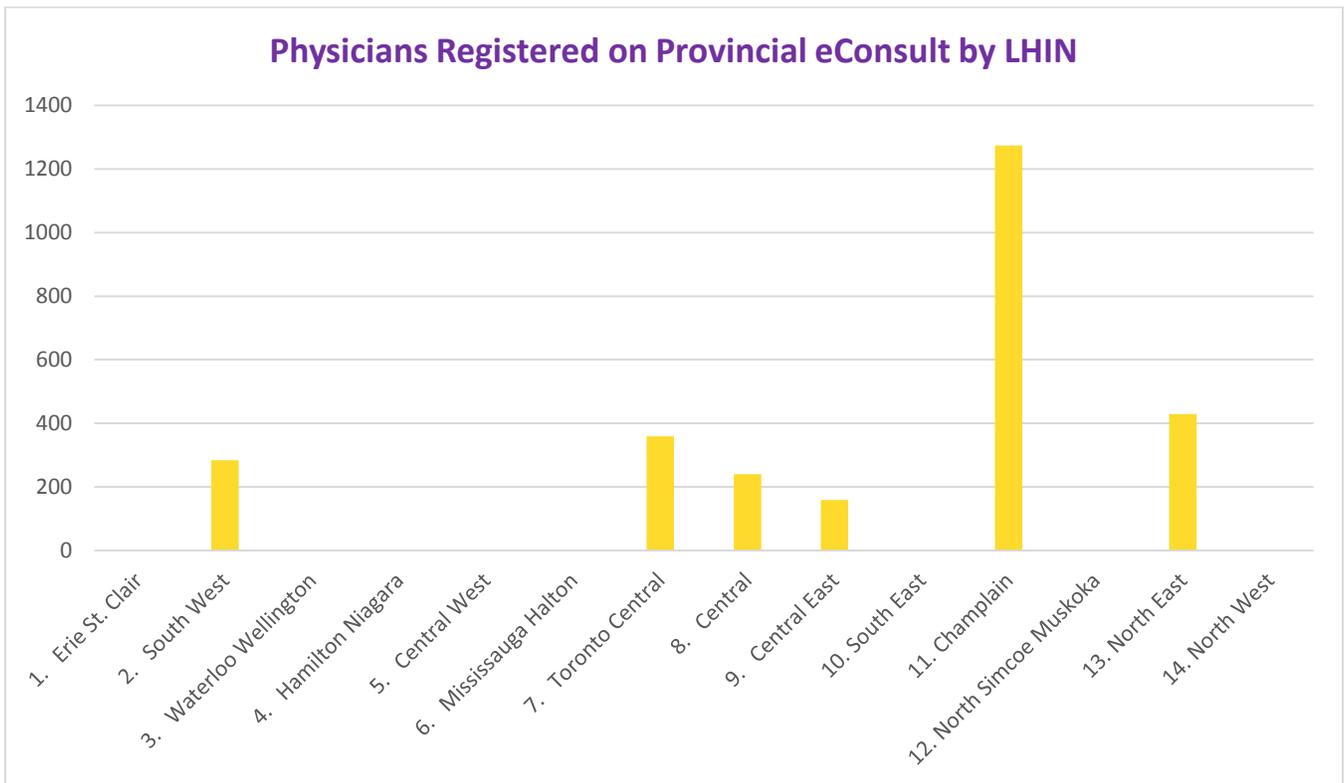
OntarioMD will be expanding eConsult across all remaining LHINs over the next few months (120 active users per LHIN in a managed growth phase) prior to provincial expansion (Phase 3 of the Provincial eConsult Initiative).

EMR PHYSICIAN DASHBOARD

OntarioMD is leading an initiative that will demonstrate improvement in the clinical value of EMRs through an EMR Physician Dashboard Proof of Concept that:

- Provides a framework for real-time access to an introductory set of high-value provincial indicators from Health Quality Ontario (HQO), the Canadian Institute for Health Information (CIHI) and the Association of Family Health Teams of Ontario (AFHTO) along with indicators to improve management of physician practices, (e.g., % of eligible patients within roster who have been screened for colorectal cancer)
- Associates high-value indicators with data quality of the underlying elements, e.g., number of patients eligible for colorectal cancer screening who have no screening activity recorded in their chart
- Is provincially scalable and can be easily expanded with new and evolving data quality, practice, and clinical indicators

OntarioMD is currently working with TELUS Health and OSCAR EMR to include up to 100 physicians by March 31, 2017.

eREFERRAL

OntarioMD is leading the development of a business case for a provincial eReferral service. eReferral enables primary care clinicians to electronically refer their patients to specialists. eReferral facilitates communication between clinicians, the scheduling of appointments, and the transfer of patient records.

4. OntarioMD and Local Health Integration Networks

OntarioMD is focused on the digital delivery of health care and works closely and in partnership with other health care organizations across the province including the 14 Local Health Integrations Networks across the province.

5. Tables by Vendor and LHIN View

Table 1: Physician by OntarioMD Certified EMR Offering per product / service

OntarioMD Certified EMR Vendor	Physicians Live on a Certified EMR[1]				HRM			eNotification	Physicians Connected to OLIS[2]
	FP	SP	Unknown	Total	FP	SP	Live		
ABELSoft Corporation	180	279	12	471	42	66	108	41	344
Alpha Global iT Inc.	54	13		66	31	7	38	26	52
Canada Health Systems Inc.	286	108	12	406	125	45	170	71	297
Indivica Inc.	32	6		38	25	5	30	10	8
Nightingale Informatix Corporation	1,000	445	37	1,482	422	85	507	305	1,222
OSCAR EMR	1,618	778	8	2,404	498	243	741	319	586
P&P Data Systems Inc.	475	94	4	573	66	5	71	56	306
QHR Technologies Inc.	1,486	1,419	100	3,005	771	585	1,356	630	2,469
TELUS	4,044	699	24	4,767	2,283	283	2,566	1,737	3,367
YES Medical Systems	7	31	4	42	3	12	15	4	39
York-Med Systems Inc.	54	70	2	126	3	16	19	4	85
Total	**9,236**	**3,942**	**203**	**13,380**	**4,269**	**1,352**	**5,621**	**3,203**	**8,775**

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[1] Based on estimated number of family physicians and specialists in Table 2
[2] Source: eHealth Ontario

Table 2: Product Penetration by Community-Based Family Physicians and Specialists by LHIN[1]

LHIN	No. of Physicians connected to provincial product / service[2]				Physicians LIVE on HRM			eNotification	Physicians Connected to OLIS[5]	Physicians on eConsult[6]	Estimated number of FP and SP[2]			FP[8] Penetration
	FP[3]	SP[4]	Not known	Total	FP[3]	SP[4]	Total			Total	FP[3]	SP[4]	Total	%
1. Erie St. Clair	295	192	13	500	187	57	244	187	334	-	440	467	907	67%
2. South West	683	247	3	933	259	31	290	171	678	284	854	1,199	2,053	80%
3. Waterloo Wellington	527	195	6	728	359	49	408	282	511	-	645	546	1,191	82%
4. Hamilton Niagara	904	448	8	1,360	210	92	302	113	904	-	1,126	1,716	2,842	80%
5. Central West	476	224	13	713	216	107	323	155	448	-	607	492	1,099	78%
6. Mississauga Halton	774	295	14	1,083	466	129	595	330	698	-	1,019	938	1,957	76%
7. Toronto Central	1,234	701	16	1,951	455	244	699	427	1,012	359	1,647	3,852	5,499	75%
8. Central	1,163	579	19	1,761	574	230	804	526	1,076	240	1,611	1,523	3,134	72%
9. Central East	899	420	15	1,334	500	190	690	393	797	159	1,174	1,108	2,282	77%
10. South East	446	75	8	529	269	21	290	122	327	-	526	631	1,157	85%
11. Champlain	1,200	431	12	1,643	514	148	662	269	1,163	1,274[4]	1,517	1,928	3,445	79%
12. North Simcoe Muskoka	364	126	4	494	308	68	376	287	381	-	419	348	767	87%
13. North East	417	93	3	513	75	7	81	53	327	429	572	422	994	73%
14. North West	220	71	4	295	0	0	0	-	85	-	279	194	473	79%
Total	9,617	4,101	203	13,921*	4,392	1,373	5,765	3,315*	8,848*	2,745[7]	12,436	15,364	27,800	77%

[1] Numbers do not include nurse practitioners or other health service providers

[2] Number of certified EMR users known to OntarioMD through participation in the EMR Adoption Program, HRM, eNotification and OLIS

[3] FP: Family Physician (excludes emergency medicine physicians)

[4] SP: Community-based Specialists

[5] Source: eHealth Ontario

[6] Includes physicians using Champlain BASE eConsult in Mississauga Halton LHIN and other LHINs

[7] Additionally, there are 4,488 physicians using OTN Teledermatology province-wide. These numbers were not incorporated per LHIN since the overlap with OTN eConsult and Champlain BASE eConsult users is unknown.

[8] Product Penetration per LHIN based on the number of unique Family Physicians (FPs) participating in connectivity solutions via OntarioMD engagement

*Totals adjusted to include physicians for whom LHIN information was unavailable

Provincial Product/Service Penetration by LHIN
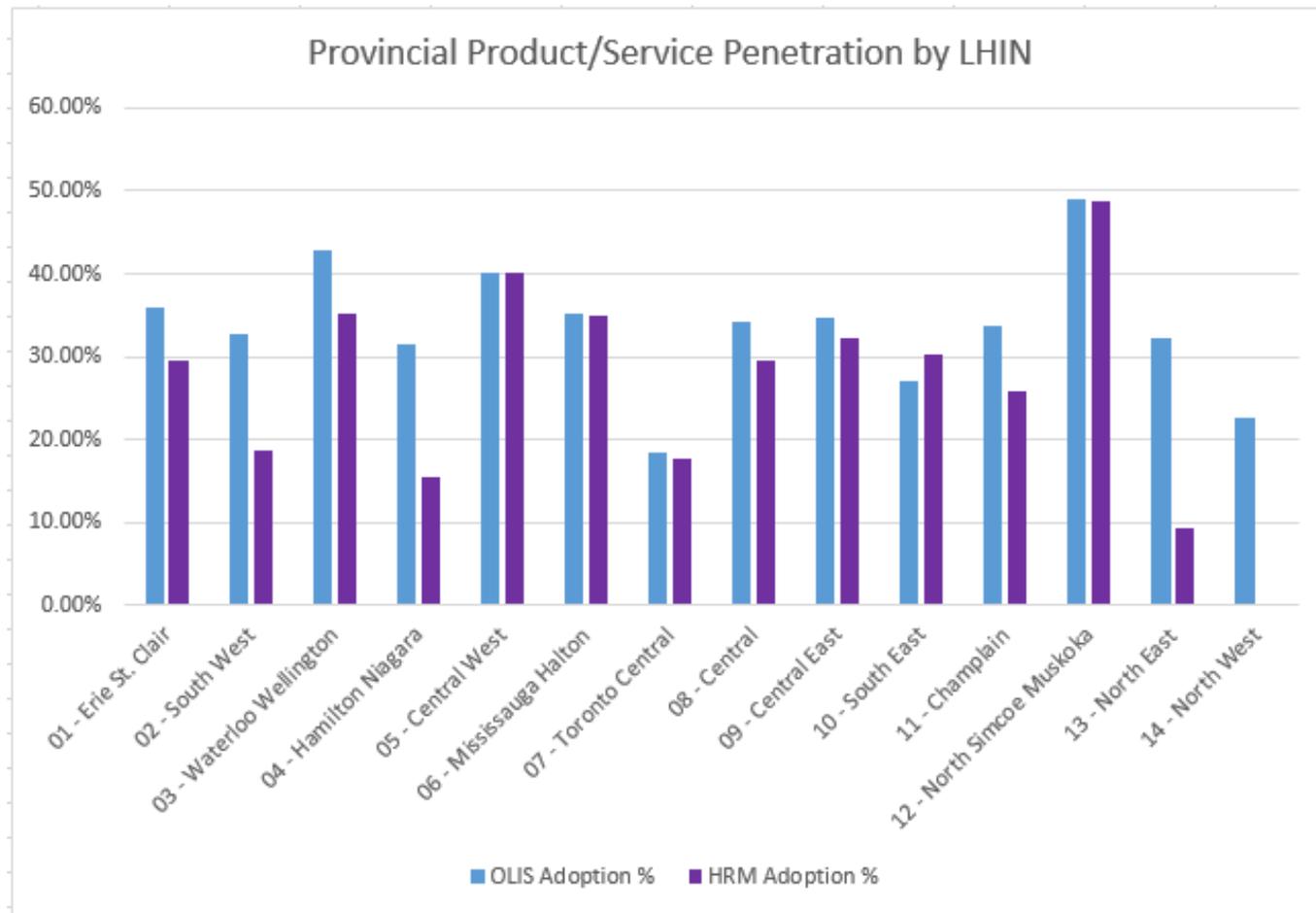
6. Appendices

Definitions:

LHIN Penetration: The % of eligible physicians or hospitals using provincial product/service; The % penetration for all LHINs is based on the denominator of 27,132 eligible physicians across all LHINs.

Ontario Average: Average % of eligible physicians or hospitals using product across all LHINs

Ontario Max: The % of eligible physicians or hospitals using product in the most penetrated LHIN

Ontario Min: The % of eligible physicians or hospitals using product in the least penetrated LHIN

1.1 Appendix A: LHIN 1 – Erie St. Clair

2. LHIN 1 - Provincial Product/Service % Penetration				
Product	**LHIN 1 Penetration**	**Ontario Average**	**Ontario Max**	**Ontario Min**
eNotification (Hospitals)	43%	12%	43%	0%
HRM (Physicians)	30%	26%	49%	0%
HRM (Hospitals)	100%	78%	100%	0%
OLIS (Physicians)*	36%	34%	49%	18%

LHIN 1- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	**Physicians Live on Certified EMR**	**HRM**		**OLIS* Access Through EMR**
		Enrolled	**Live**	
ABELSoft Corporation	27	4	4	19
Alpha Global iT Inc.	5	1	1	5
Canada Health Systems Inc.	9	2	2	3
Indivica Inc.				
Nightingale Informatix Corporation	99	63	45	75
OSCAR EMR	32	7	5	5
P&P Data Systems Inc.	2	1		1
QHR Technologies Inc.	192	111	109	125
TELUS	95	67	67	76
YES Medical Systems	8	5	4	8
York-Med Systems Inc.	10	7	6	9
Total	**479**	**268**	**243**	**326**

Source: eHealth Ontario

2.1 Appendix B: LHIN 2 – South West

LHIN 2 - Provincial Product/Service % Penetration				
Product	**LHIN 2 Penetration**	**Ontario Average**	**Ontario Max**	**Ontario Min**
eNotification (Hospitals)	34%	12%	43%	0%
HRM (Physicians)	19%	26%	49%	0%
HRM (Hospitals)	100%	78%	100%	0%
OLIS (Physicians)*	33%	34%	49%	18%

LHIN 2- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	**Physicians Live on Certified EMR**	**HRM**		**OLIS* Access Through EMR**
		Enrolled	**Live**	
ABELSoft Corporation	18	3	2	18
Alpha Global iT Inc.				
Canada Health Systems Inc.	7	1	1	4
Indivica Inc.				
Nightingale Informatix Corporation	216	83	34	163
OSCAR EMR	72	12	10	13
P&P Data Systems Inc.	2			2
QHR Technologies Inc.	284	123	104	257
TELUS	288	157	139	208
YES Medical Systems	2			2
York-Med Systems Inc.	16	2		4
Total	**905**	**381**	**290**	**671**

*Source: eHealth Ontario

2.2 Appendix C: LHIN 3 – Waterloo Wellington

LHIN 3 - Provincial Product/Service % Penetration				
Product	LHIN 3 Penetration	Ontario Average	Ontario Max	Ontario Min
eNotification (Hospitals)	0%	12%	43%	0%
HRM (Physicians)	35%	26%	49%	0%
HRM (Hospitals)	100%	78%	100%	0%
OLIS (Physicians)*	43%	34%	49%	18%

LHIN 3- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	Physicians Live on Certified EMR	HRM		OLIS* Access Through EMR
		Enrolled	Live	
ABELSoft Corporation	12	5	5	10
Alpha Global iT Inc.	1	1	1	1
Canada Health Systems Inc.	6	2	2	4
Indivica Inc.				
Nightingale Informatix Corporation	75	31	29	60
OSCAR EMR	57	22	21	3
P&P Data Systems Inc.	35	3	2	4
QHR Technologies Inc.	88	24	21	55
TELUS	434	329	326	362
YES Medical Systems	3	1	1	3
York-Med Systems Inc.	6			7
Total	**717**	**418**	**408**	**509**

Source: eHealth Ontario

2.3 Appendix D: LHIN 4 – Hamilton Niagara

LHIN 4 - Provincial Product/Service % Penetration				
Product	**LHIN 4 Penetration**	**Ontario Average**	**Ontario Max**	**Ontario Min**
eNotification (Hospitals)	0%	12%	43%	0%
HRM (Physicians)	15%	26%	49%	0%
HRM (Hospitals)	90%	78%	100%	0%
OLIS (Physicians)*	32%	34%	49%	18%

LHIN 4- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	**Physicians Live on Certified EMR**	**HRM**		**OLIS* Access Through EMR**
		Enrolled	**Live**	
ABELSoft Corporation	50	5	5	50
Alpha Global iT Inc.	4			5
Canada Health Systems Inc.	17	8	5	12
Indivica Inc.	1			1
Nightingale Informatix Corporation	48	12	12	47
OSCAR EMR	267	72	40	94
P&P Data Systems Inc.	53	24	8	41
QHR Technologies Inc.	288	98	92	207
TELUS	589	212	137	424
YES Medical Systems	1			1
York-Med Systems Inc.	18	6	3	16
Total	**1,336**	**437**	**302**	**898**

Source: eHealth Ontario

2.4 Appendix E: LHIN 5 – Central West

LHIN 5 - Provincial Product/Service % Penetration				
Product	**LHIN 5 Penetration**	**Ontario Average**	**Ontario Max**	**Ontario Min**
eNotification (Hospitals)	0%	12%	43%	0%
HRM (Physicians)	40%	26%	49%	0%
HRM (Hospitals)	100%	78%	100%	0%
OLIS (Physicians)*	40%	34%	49%	18%

LHIN 5- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	**Physicians Live on Certified EMR**	**HRM**		**OLIS* Access Through EMR**
		Enrolled	**Live**	
ABELSoft Corporation	17	7	7	17
Alpha Global iT Inc.	5	3	2	5
Canada Health Systems Inc.	40	22	16	31
Indivica Inc.	2	2	2	
Nightingale Informatix Corporation	72	44	23	50
OSCAR EMR	225	150	93	46
P&P Data Systems Inc.	53	45	24	36
QHR Technologies Inc.	173	84	80	164
TELUS	117	82	74	90
YES Medical Systems	2	1	1	2
York-Med Systems Inc.	1			1
Total	**707**	**440**	**322**	**442**

*Source: eHealth Ontario

2.5 Appendix F: LHIN 6 – Mississauga Halton

LHIN 6 - Provincial Product/Service % Penetration				
Product	**LHIN 6 Penetration**	**Ontario Average**	**Ontario Max**	**Ontario Min**
eNotification (Hospitals)	0%	12%	43%	0%
HRM (Physicians)	35%	26%	49%	0%
HRM (Hospitals)	100%	78%	100%	0%
OLIS (Physicians)*	35%	34%	49%	18%

LHIN 6- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	**Physicians Live on Certified EMR**	**HRM**		**OLIS* Access Through EMR**
		Enrolled	**Live**	
ABELSoft Corporation	44	8	5	34
Alpha Global iT Inc.	9	3	3	5
Canada Health Systems Inc.	20	14	6	19
Indivica Inc.	7	7	7	1
Nightingale Informatix Corporation	190	122	105	152
OSCAR EMR	278	152	125	82
P&P Data Systems Inc.	15	4	1	12
QHR Technologies Inc.	247	172	158	201
TELUS	232	200	184	180
YES Medical Systems	1	1	1	1
York-Med Systems Inc.	4			4
Total	**1,047**	**683**	**595**	**691**

Source: eHealth Ontario

2.6 Appendix G: LHIN 7 – Toronto Central

LHIN 7 - Provincial Product/Service % Penetration				
Product	LHIN 7 Penetration	Ontario Average	Ontario Max	Ontario Min
eNotification (Hospitals)	11%	12%	43%	0%
HRM (Physicians)	18%	26%	49%	0%
HRM (Hospitals)	32%	78%	100%	0%
OLIS (Physicians)*	18%	34%	49%	18%

LHIN 7- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	Physicians Live on Certified EMR	HRM		OLIS* Access Through EMR
		Enrolled	Live	
ABELSoft Corporation	99	48	44	60
Alpha Global iT Inc.	18	16	16	16
Canada Health Systems Inc.	86	41	36	81
Indivica Inc.	20	19	18	4
Nightingale Informatix Corporation	152	48	30	141
OSCAR EMR	448	192	73	69
P&P Data Systems Inc.	81	25	1	52
QHR Technologies Inc.	365	192	163	298
TELUS	562	394	276	283
YES Medical Systems	8	1	1	3
York-Med Systems Inc.	5	2		3
Total	**1,844**	**978**	**658**	**1,010**

Source: eHealth Ontario

2.7 Appendix H: LHIN 8 – Central

LHIN 8 - Provincial Product/Service % Penetration				
Product	**LHIN 8 Penetration**	**Ontario Average**	**Ontario Max**	**Ontario Min**
eNotification (Hospitals)	18%	12%	43%	0%
HRM (Physicians)	30%	26%	49%	0%
HRM (Hospitals)	100%	78%	100%	0%
OLIS (Physicians)*	34%	34%	49%	18%

LHIN 8- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	**Physicians Live on Certified EMR**	**HRM**		**OLIS* Access Through EMR**
		Enrolled	**Live**	
ABELSoft Corporation	100	25	25	55
Alpha Global iT Inc.	4	4	4	3
Canada Health Systems Inc.	33	13	12	31
Indivica Inc.	1	1		1
Nightingale Informatix Corporation	232	118	102	181
OSCAR EMR	376	202	147	75
P&P Data Systems Inc.	131	65	27	76
QHR Technologies Inc.	366	169	160	331
TELUS	410	319	303	294
YES Medical Systems	11	3	3	13
York-Med Systems Inc.	17	8	5	13
Total	**1,681**	**927**	**788**	**1,073**

Source: eHealth Ontario

2.8 Appendix I: LHIN 9 – Central East

LHIN 9 - Provincial Product/Service % Penetration				
Product	**LHIN 9 Penetration**	**Ontario Average**	**Ontario Max**	**Ontario Min**
eNotification (Hospitals)	0%	12%	43%	0%
HRM (Physicians)	32%	26%	49%	0%
HRM (Hospitals)	93%	78%	100%	0%
OLIS (Physicians)*	35%	34%	49%	18%

LHIN 9- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	**Physicians Live on Certified EMR**	**HRM**		**OLIS* Access Through EMR**
		Enrolled	**Live**	
ABELSoft Corporation	48	12	4	28
Alpha Global iT Inc.	12	5	5	5
Canada Health Systems Inc.	65	35	27	38
Indivica Inc.	4	4	2	1
Nightingale Informatix Corporation	66	23	20	60
OSCAR EMR	222	119	94	83
P&P Data Systems Inc.	66	9		44
QHR Technologies Inc.	270	165	155	220
TELUS	452	342	310	290
YES Medical Systems	5	3	3	5
York-Med Systems Inc.	28	16	3	18
Total	**1,238**	**733**	**623**	**792**

Source: eHealth Ontario

2.9 Appendix J: LHIN 10 – South East

LHIN 10 - Provincial Product/Service % Penetration				
Product	**LHIN 10 Penetration**	**Ontario Average**	**Ontario Max**	**Ontario Min**
eNotification (Hospitals)	0%	12%	43%	0%
HRM (Physicians)	30%	26%	49%	0%
HRM (Hospitals)	100%	78%	100%	0%
OLIS (Physicians)*	27%	34%	49%	18%

LHIN 10- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	**Physicians Live on Certified EMR**	**HRM**		**OLIS* Access Through EMR**
		Enrolled	**Live**	
ABELSoft Corporation	8	2	2	9
Alpha Global iT Inc.				
Canada Health Systems Inc.	2			2
Indivica Inc.				
Nightingale Informatix Corporation	56	31	29	57
OSCAR EMR	98	68	18	13
P&P Data Systems Inc.	11	7	7	7
QHR Technologies Inc.	73	49	44	34
TELUS	266	192	184	190
YES Medical Systems	1	1	1	1
York-Med Systems Inc.	1	1	1	1
Total	**516**	**351**	**286**	**314**

Source: eHealth Ontario

2.10　Appendix K: LHIN 11 – Champlain

LHIN 11 - Provincial Product/Service % Penetration				
Product	**LHIN 11 Penetration**	**Ontario Average**	**Ontario Max**	**Ontario Min**
eNotification (Hospitals)	5%	12%	43%	0%
HRM (Physicians)	26%	26%	49%	0%
HRM (Hospitals)	81%	78%	100%	0%
OLIS (Physicians)*	34%	34%	49%	18%

LHIN 11- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	**Physicians Live on Certified EMR**	**HRM**		**OLIS* Access Through EMR**
		Enrolled	**Live**	
ABELSoft Corporation	31	3	3	29
Alpha Global iT Inc.	1			
Canada Health Systems Inc.	113	66	63	66
Indivica Inc.	3	3	1	
Nightingale Informatix Corporation	207	103	73	174
OSCAR EMR	222	108	90	90
P&P Data Systems Inc.	57	18		23
QHR Technologies Inc.	233	109	90	203
TELUS	753	479	340	578
YES Medical Systems				
York-Med Systems Inc.	1			
Total	**1,621**	**889**	**660**	**1,163**

*Source: eHealth Ontario

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2.11 Appendix L: LHIN 12 – North Simcoe Muskoka

LHIN 12 - Provincial Product/Service % Penetration				
Product	LHIN 12 Penetration	Ontario Average	Ontario Max	Ontario Min
eNotification (Hospitals)	17%	12%	43%	0%
HRM (Physicians)	49%	26%	49%	0%
HRM (Hospitals)	100%	78%	100%	0%
OLIS (Physicians)*	49%	34%	49%	18%

LHIN 12- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	Physicians Live on Certified EMR	HRM		OLIS* Access Through EMR
		Enrolled	Live	
ABELSoft Corporation	2			2
Alpha Global iT Inc.	7	6	6	6
Canada Health Systems Inc.	2			1
Indivica Inc.				
Nightingale Informatix Corporation	10	5	5	11
OSCAR EMR	27	20	20	5
P&P Data Systems Inc.	1			
QHR Technologies Inc.	242	178	178	201
TELUS	192	164	161	148
YES Medical Systems				
York-Med Systems Inc.	2	1	1	2
Total	**485**	**374**	**371**	**376**

Source: eHealth Ontario

2.12   Appendix M: LHIN 13 – North East

LHIN 13 - Provincial Product/Service % Penetration				
Product	**LHIN 13 Penetration**	**Ontario Average**	**Ontario Max**	**Ontario Min**
eNotification (Hospitals)	39%	12%	43%	0%
HRM (Physicians)	9%	26%	49%	0%
HRM (Hospitals)	0%	78%	100%	0%
OLIS (Physicians)*	32%	34%	49%	18%

LHIN 13- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	**Physicians Live on Certified EMR**	**HRM**		**OLIS* Access Through EMR**
		Enrolled	**Live**	
ABELSoft Corporation	8	2	2	6
Alpha Global iT Inc.	1			1
Canada Health Systems Inc.	2			2
Indivica Inc.				
Nightingale Informatix Corporation	30			24
OSCAR EMR	32	5	5	5
P&P Data Systems Inc.	39	2	1	8
QHR Technologies Inc.	72	9	9	63
TELUS	258	73	65	204
YES Medical Systems				
York-Med Systems Inc.	17			7
Total	**459**	**91**	**82**	**320**

*Source: eHealth Ontario

2.13   Appendix N: LHIN 14 – North West

LHIN 14 - Provincial Product/Service % Penetration				
Product	LHIN 14 Penetration	Ontario Average	Ontario Max	Ontario Min
eNotification (Hospitals)	0%	12%	43%	0%
HRM (Physicians)	0%	26%	49%	0%
HRM (Hospitals)	0%	78%	100%	0%
OLIS (Physicians)*	23%	34%	49%	18%

LHIN 14- Physicians by OntarioMD Certified Vendor/Service				
OntarioMD Certified Vendor	Physicians Live on Certified EMR	HRM		OLIS* Access Through EMR
		Enrolled	Live	
ABELSoft Corporation	6			6
Alpha Global iT Inc.				
Canada Health Systems Inc.	4			3
Indivica Inc.				
Nightingale Informatix Corporation	26			24
OSCAR EMR	45			
P&P Data Systems Inc.	27			
QHR Technologies Inc.	39			37
TELUS	116			37
YES Medical Systems				
York-Med Systems Inc.				
Total	**263**			**107**

Source: eHealth Ontario