



Ms. Carol McFarlane

Carol McFarlane has over fifteen years of health care experience in a variety of sectors ranging from primary care to acute care, with more recent hands on knowledge in the home and community care domain. In her role at SE Health, Carol is working collaboratively with hospitals and other community partners to design and implement programs that reduce patient LOS, increase health system capacity, and positively impact patient and caregiver experiences. In previous roles, she developed and led the evolution of a consulting service designed to incorporate virtual solutions into acute care's



clinical program areas, spearheaded the Business Development portfolio for an acute care centre, and performed the evaluation of a provincial Telecare service for a boutique consulting firm. Carol is a current Board member of the Ontario Community Support Association (OCSA) and has actively been engaged in volunteer initiatives to deepen her expertise including Chairing the 2015 National Telehealth Report, and a contributing member of women's networking group. Carol has an undergraduate degree from the University of British Columbia, an MBA from the Schulich School of Business and has her Certified Health Executive designation.